INTERNET S. . Word of the contract of the Community

# Developing and Supporting Internet2 NET+ Services

Cyber-infrastructure for Astronomy South American Astronomy Coordination Committee (SAACC) March 25<sup>th</sup>, 2013

Heidi L. Alvarez, PhD.

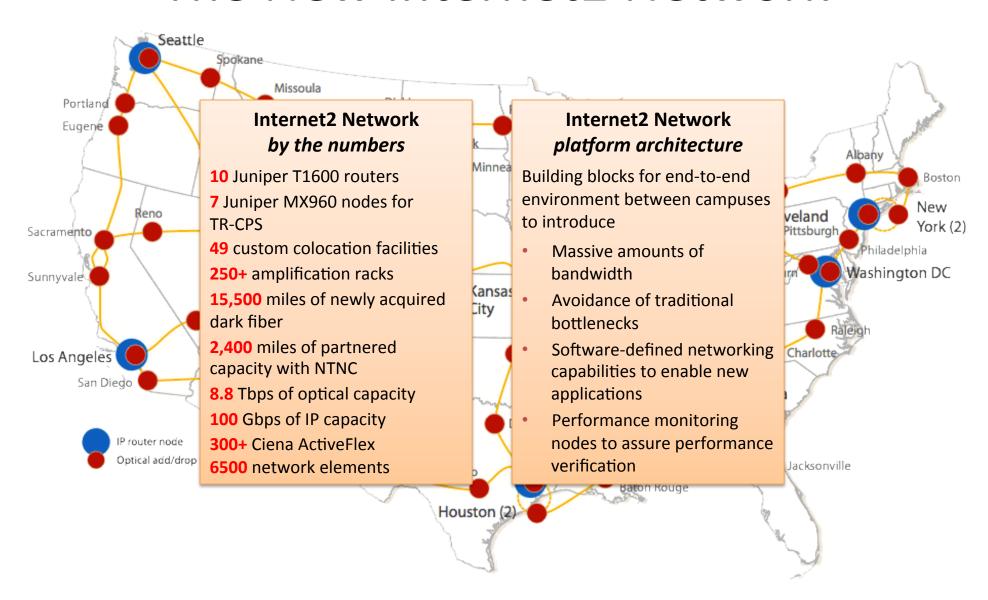
Global Team consultant for Latin America & Caribbean,
Internet2



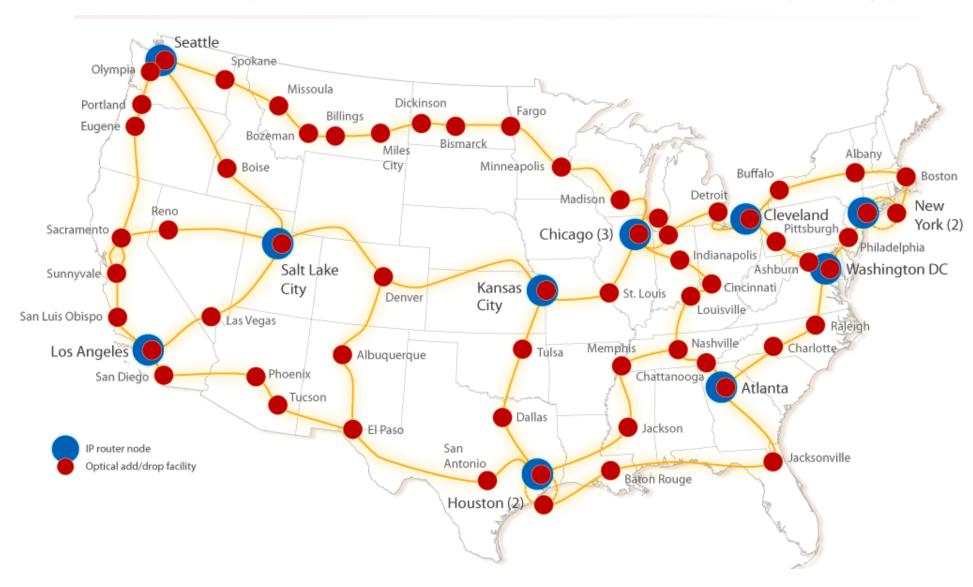
# The Internet2 Community

**221** Higher Ed members **71** Affiliate members **37** R&E Network members **55** Industry members **100+ Int'l partners 66,000+** Community anchor institutions

### The New Internet2 Network



### Internet2 planned 100G infrastructure topology



### What is Internet2 NET+ Services all about?

- The higher ed community coming together to negotiate for cloud services that meet their needs
- Internet2 serves as the convening body based on university needs and sponsorship
- Based on providing value both to higher ed and to service providers
  - Tailored services
  - Reduced administration
  - Special pricing
  - Negotiated contracts
  - On-going involvement with service providers



### Internet2 NET+ Portfolio Growth

One year ago, Internet2 NET+ was announced with **2** services and **13** participating campuses

Six months ago, there were
20 services and 23 participating campuses

Today, there are 28 services and 87 participating campuses... and even more in trials!



# Internet2 NET+ is about "Community"



# **UCDAVIS**



























### Enabling Change: Internet2 NET+ Services

A community-based response to the emerging challenges of cloud-based services, intended to:

- Focus the efforts of the community on collaboration and innovation in provisioning and use of services
- Provide a mechanism for more effective engagement with technology companies
- Mitigate and/or remove impediments to the provisioning and adoption of cloud services
- Drive down the costs of provisioning/consuming services
- Provide a strategic partnership with the service provider community in the development of new service offerings



### Benefits to Internet2 Members

- Capabilities responsive to member demand
  - On-going relationship with vendors to ensure that features of offerings continue to meet unique higher ed needs
  - Opportunities to leverage demand to lower costs
- Effective use of Internet2 services
  - Direct connection of service providers to Internet2 network
  - Use of InCommon federated identity management to facilitate inter-university research
- Stream-lined administrative process
  - No need for additional contract terms/negotiation
  - Pre-negotiated prices that leverage scale
  - Procurement as part of Internet2 membership



### Internet2 Members define NET+

### **Campus Members:**

- Identify opportunities
- Engage in Research and exploration with Service Providers
- Evaluate proposed solutions
- Sponsor Service Validation phase Service Providers
- Facilitate Adoption by other campuses
- Decide when services are ready for General Availability in conjunction with Internet2, Participating Campuses, and Service Providers
- Determine when services are no longer meeting community needs



## What do participants in NET+ do?

#### **Higher Education Agree To:**

- Common identity and network
- ✓ Invest in R&E networks
- ✓ Common contract terms
- ✓ Change Financial Allocation
- ✓ Coordinate Feature Requests
- ✓ Support Security Standards
- Speed procurement process
- ✓ Tier One Support
- ✓ Sponsor new NET+ services
- ✓ Participate in Service Validation
- ✓ Support Roadmap for 24 months

#### **Providers Agree To:**

- ✓ Support In Common
- ✓ Move traffic to R&E networks
- ✓ Common contract terms
- ✓ Move to new license models
- ✓ Participate in NET+ Roadmaps
- ✓ Audit for Security Standards
- ✓ Dramatically Reduce Sales Costs
- ✓ Tier Two & Three Support
- ✓ Work closely with Sponsor
- ✓ Successful deployment at SV's
- ✓ Support Roadmap for 24 months



### Current Five Steps of NET+ Services



#### Research Incubator

This phase is a research-driven activity to incubate very early stage solutions and technical concepts towards service creation.



#### Evaluation

Internet2, service provider and university study an offering to determine whether it is suited to be a Internet2 NET+ Service offering.



#### Service Validation

A sponsor and group of universities work with the service provider and Internet2 to define the NET+ service.



#### **Early Adopter**

Universities begin using the NET+ service and continue working with Internet2 and the service provider to develop it further.



#### **General Availability**

The NET+ service is open to eligible universities. Quarterly Advisory Board meetings continue to inform the service roadmap.

# Step 6: The final step TBD



Step 6: <u>Removal</u>
The demotion of a service from the NET+ Model to "direct to the provider."

Occurs twelve months from a service steering committee recommending removal due to feature atrophy, quality or pricing failures, or better market options.



### Internet2 NET+ Service Provider Ecosystem

Infrastructure-as-a-**Service** 

Software-as-a-**Service** 

Communications-as-a-**Service** 

Other **Services** 





























## Criteria for inclusion in the portfolio

- Offered services scale to have a national impact
- Can/do/will leverage the Internet2 network
- Can/do/will use InCommon for federated identity
- Provider is willing to negotiate a national contract that will satisfy significant portion of the community
- Provider is willing to adopt and support the community's needs with respect to security, privacy, compliance and accessibility
- Provider is prepared to work with the Internet2 community to customized services to meet the unique needs of education and research



### Internet2 NET+ Box

**Area**: laaS/PaaS

**Solution**: Secure storage and collaboration

platform

**Provider**: Box

**Sponsor**: University of California Berkeley







#### **Status**

- General Availability
- 36 Universities signed up; dozens more in active trials
- 1.27m user accounts
- Commercial value of the service is over \$450M for ~\$2.8m NET+ cost

### **Next Steps**

- Continual enhancements and feature improvements
- BAA expected Q1 2013

### Internet2 NET+ Windows Azure

**Area**: laaS/PaaS

**Solution**: Open and flexible cloud platform that

enables quick building, deployment

and management of applications

across a global network of

Microsoft-managed datacenters

**Provider**: Microsoft

**Sponsor:** 









#### **Status**

- Participation is Open
- Business agreement completed
- Services can be acquired via an IRU model

### **Next Steps**

Continue work on integration with InCommon

### Internet2 NET+ DuraCloud

Area: SaaS

**Solution**: Internet2 members have automatic

access to DuraCloud, a communitydeveloped service aimed at meeting the preservation needs of Internet2 members to ensure that irreplaceable documents, imagery and videos are

always accessible.

**Provider**: DuraSpace

**Sponsor**: University of Virginia



#### **Status**

- Participation is Open
- Business agreement completed

### **Next Steps**

Complete testing of InCommon implementation





### Internet2 NET+ VCL Services

Area: laaS

**Solution**: Open source "Virtual Computing

Lab" services (cycles and manage-

ment) for the Internet2 community

**Provider**: North Carolina State University & IBM

**Sponsor**: George Mason University



#### **Status**

Participation is Open

### **Next Steps**

Complete service validation and move to Early Adopter phase





### InCommon Certificate Service

Area: Middleware

**Solution**: Unlimited SSL and personal

certificates for one fixed annual fee

**Provider**: Comodo

**Sponsor**: InCommon Steering Commitee





#### **Status**

- Internet2 members receive 25% discount
- Current subscribers: 205 institutions

### **Next Steps**

- Renew agreement with Comodo
- Reevaulate pricing

### Internet2 NET+ Impact

### **Generally Available Services**

Over one million accounts
Hundreds of thousands of certificates
Minimal administration
All tailored to the unique needs of research and education

**Commercial Value of Over \$400+ Million** 

For community investment of \$4 million



### Internet2 NET+ Scope

### **Regional Partners Program**

extends the benefits of Internet2 NET+ services to more communities (including SEGP)

### **Charter Partners**

CENIC Florida Light Rail

Indiana GigaPop MCNC

Merit NYSERNet

OARnet WiscNet



### Internet2 NET+ Scope

### **Global Partners Program**

extends the benefits of Internet2 NET+ services to Global Partners Interested National Research Education Networks

### **Global Partners**

Australia Canada

Mexico New Zealand

Netherlands United Kingdom

**United States** 

### Future view: Internet2 NET+ PARTNERS

Universities: R1-R2-R3

Regional Network
Partners:
K-12, Comm. Colleges,
Other Organizations

Internet 2 NET+

Global Partners: International NRENs

Other I2 Affiliates

Internet2-NET+

### Questions / Discussion

- FOR MORE INFORMATION:
- <u>www.internet2.edu/netplus</u>
- netplus@internet2.edu or heidi@internet2.edu

